

How Do I Access?

TRICARE Online Patient Portal (TOL PP) requires users to have credentials* to access our secure website.

You are automatically registered when you use one of the three DoD credentials.

Start on day one!

- DoD Common Access Card (CAC)
- DoD Self-Service Logon (DS Logon) Premium
- Defense Finance and Accounting Services (DFAS) myPay

*All DoD Service Members and beneficiaries who are at least 18 years old are eligible for DoD credentials.



TRICARE

Online.COM

Defense Health Agency Global Service Center (DHAGSC)



provides 365 / 24 / 7
TRICARE Online Patient Portal
Customer Service



(800) 600-9332



servicecenter@dha.mil



OCONUS contact
information is available at
www.TRICAREOnline.com
under "Contact Us"

Scan the code below and
bookmark the mobile site today!



Providing health care access
to beneficiaries
365 / 24 / 7

www.TRICAREOnline.com

What is the TOL PP?

The TOL Patient Portal is the Department of Defense's online patient-focused portal providing access to online

health care information and services including Appointments, Health Record, Prescription (Rx) Refill, Service Separation/

Retirement, Secure Messaging and the Nurse Advice Line.

APPOINTMENTS

Make, change and cancel military hospital or clinic PCM and select self-referral appointments. View future and past appointments. Set up email and text message reminders. Set earlier appointment notifications. Act on behalf of yourself and your family members.

RX REFILL

Refill your prescriptions for military hospital or clinic pick up. Check your prescription status. Access the TRICARE Mail Order Pharmacy. Act on behalf of yourself and your family members.

NURSE ADVICE LINE

Call to talk to a registered nurse 24 hours a day, 7 days a week. Get health care advice, ask questions, or find out if you should get care.

HEALTH RECORD

Securely view, download, print and share lab results, radiology results, medication profile, allergy profile, encounters, problem lists, immunizations and vital signs, for yourself and your family members under the age of 12.

SERVICE SEPARATION/RETIREMENT

Access medical information and services for those separating from active duty service or the reserves. Information includes how to file a pre-separation claim, schedule a Separation History and Physical Examination.

SECURE MESSAGING

Communicate securely with your health care team.



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